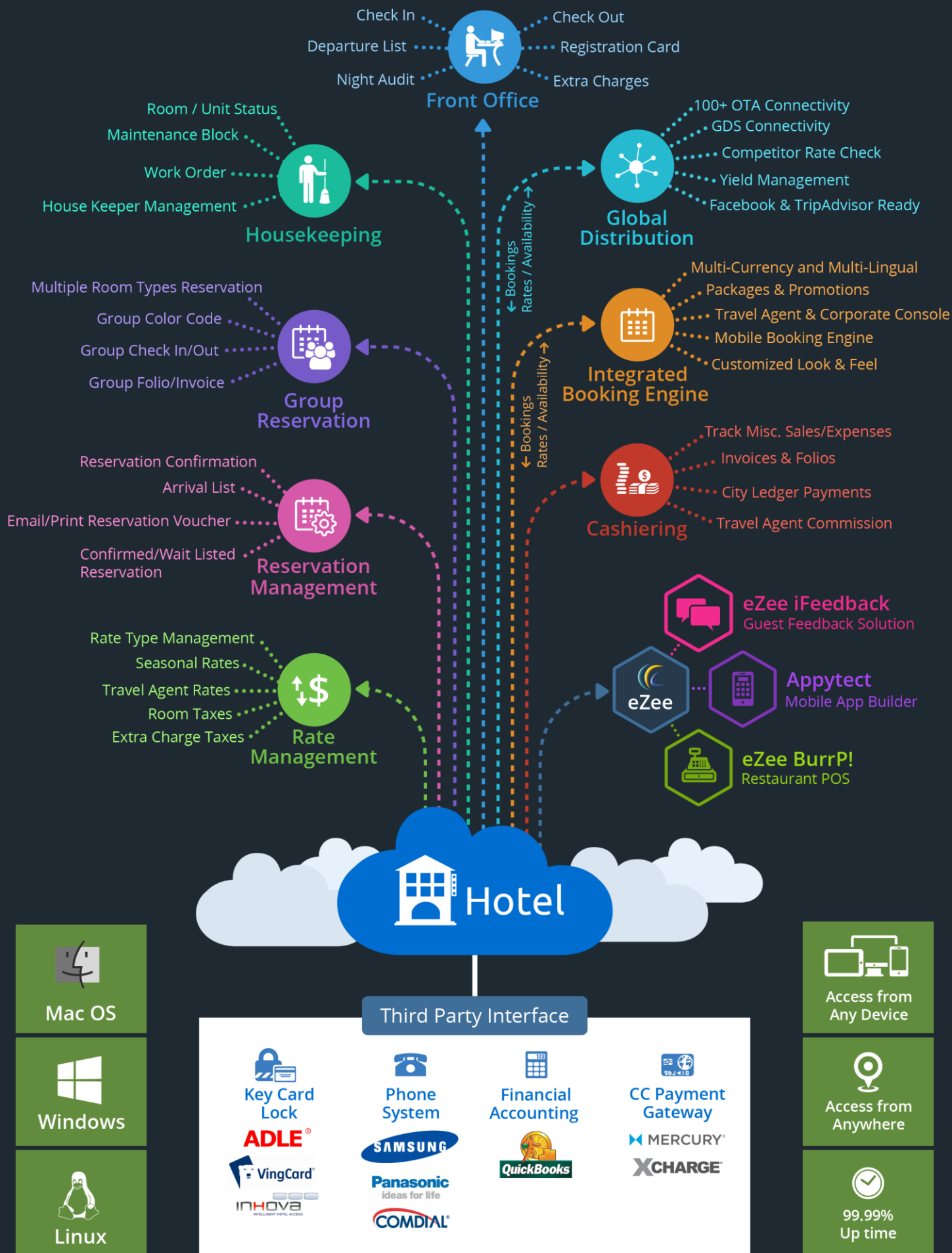




eZee Absolute
Online Hotel Management System

eZee Absolute Overview Chart



eZee Absolute Modules and Features

Rate Management



- Unlimited number of seasons spread over multiple years
- Negotiated / Special Rates for Travel Agents and Corporate Customers
- Extra charges for additional persons
- Daily and long-stay rates
- Multiple rates and rate types support in a single stay
- Separate price allocation facility for your website

Reservation Management



- Single interface Reservations/Walk Ins/Group Bookings
- User defined Reservation Type – Confirmed, Unconfirmed, Wait Listed
- Guest detail retention – No need to reenter all details for returning guests
- Single window reservation search
- Rights based override facility for standard room rates/packages
- Special request booking for guests for Front Office/House Keeping
- Day Use/Late Check Out with option of additional charge
- Group reservations with group owner marking for effective communication
- Market Code and Business Source track for statistical analysis
- Travel Agent, Company and City Ledger for commissions, direct billing and special rates
- Advance deposit
- Reservation confirmations by email
- Reservation cancellations with defined rules for cancellation charges
- No Show reservations with defined rule for no show charges
- Facility to Reinstate Cancelled and No Show Reservations
- Automatic reservation release on non-payment of deposit by release date
- Information entry for guest pick up/ drop off
- Reservation amendments and auto confirmation email

Front Office



- Selection based room allocation – No confusion and increased guest satisfaction
- Thoughtfully structured single user interface for Walk Ins, Reservations, and Groups
- Customizable Guest Registration Card
- Multiple guest names and sharers per room
- Group check in
- Published/Negotiated/Allocated room rate
- Stay amendments
- Online Credit Card payments
- Complete guest history with number of stays, dates of stay and rates offered
- Facility to black list a guest to avoid future problems
- Room move allowed at any point in time
- Multi currency support
- Incidental charge posting
- Unlimited folios for same check in
- Transfer/Split/Routing of charges
- Group check out
- Incident invoice for non staying guests (Miscellaneous sales)
- Customized Invoice/Folio printing
- Reinstate check In/check out before night audit
- Quick statistical view
- Tape chart/stay view
- Unified dashboard
- Discounts based on user rights
- Easy and clear Night Audit
- Readable and understandable Audit Trails for all important transactions
- City Ledger/Direct Billing Management
- Travel Agent Commission
- Advance Deposit Ledger
- Expense Management

Online Bookings



- Integrated Web Reservation module for hotel website
- Option to show real time/allocated room availability
- Option to show real time/allocated price
- Real time reservation confirmation for booker
- Stay date driven rates and packages – Multiple offers possible
- Single and Multiple room bookings
- Link to sell rooms via GDS/IDS like Expedia.com, Hotels.com and other intermediary websites
- Reservations from website visible to Front Office in real time
- Pull and Push based integration with Channel Management Software
- Information entry for Guest pick up/ drop off
- Online reservation cancellation facility for registered guests/users
- Option to offer Confirmed Reservation/Reservation Request
- Optional online credit card payment
- Console and Interface for Travel Agent/Company

Housekeeping



- Single screen house status reporting
- User defined room statuses: dirty, clean, inspected, under repair
- Visibility of housekeeping status for Front Office staff
- Visibility of remark/request/message set by guest/front office staff
- Chamber maid assignment to rooms and daily list for chamber maids
- Maintenance work order
- Room blocking for maintenance

System Requirements

Operating System	Supports all known operating systems
Browser	<ul style="list-style-type: none"> • Firefox • Chrome • Safari
Computer	Any Mac/PC with 512 MB + RAM and monitor with a minimum resolution of 1024x768
Software Requirement	Flash Player Plug-in must be enabled on browser
Internet	Broadband internet access (DSL, cable, satellite) with a recommended minimum connection speed of 256 kbps

Daily Operations summary with eZee Absolute from Reservation to Check-out



Reservations

Walk-in or over the phone reservations for single or group can be done by staff instantly and online bookings are automatically updated in the system.



Reservation Confirmation

Once the reservation details are entered by the staff, confirmation email is generated that can be emailed or hard copy can be printed in multiple formats. Automated email confirmation is sent by the system for online bookings received from website or travel websites.



Housekeeping

Housekeeping lets you track status of all the rooms in the hotel with eZee Absolute's easy to understand GUI. Track rooms which require immediate attention and assign task to staff for quick fix pre guest arrival.



Check-in

Upon guest's arrival, the front desk staff can easily check-in the reservation right from the main dashboard. Staff can use various parameters to quickly search the guests in the system by name, invoice No., Room Type, etc.



Group Handling

Easily organize all your reservations for group bookings; apply charges to the main folio or individual reservations. Assign color codes to specific groups for easy identification and assigning extra charges.



Corporate Clients/Agents

Create special rates and discounts for corporate clients which can be easily assigned to the folio or city ledger accounts for direct billing to the company.



Extra Charges

Predefined extra charges (inclusions) are automatically added to the room folio and other unforeseen extra charges can be added manually to the folio.



Check-out

Upon check-out, staff can apply any additional charges to the folio and accept payment in cash or credit. Furthermore, staff can easily generate a single folio for multiple rooms and split folio for a single room.



Reports

Generate multiple reports types and save them in various formats such as. pdf, .xls, .doc, etc. In addition, special reports can be generated for corporate clients and agents.

Online Distribution



Website Bookings

eZee Absolute is interfaced with eZee's Online Booking engine, allowing the system to automatically update all the bookings received from the website.



Travel Website Bookings

eZee Absolute is interfaced with eZee's Channel Manager, allowing the system to receive bookings from all the connected OTA's and GDS channels which are automatically updated in the system.

Cloud Computing Advantages

eZee Absolute offer the best what cloud technology has to offer at minimum costs. Below are the few of the many advantages it has to offer for your hotel and staff.

No Capital Investment

- No capital expenditure on your end as it is a Pay-as-you-go model.
- eZee Absolute requires no special IT staff for implementation which means no investment.

Pay-As-You-Go Model

- Minimum costs as hotel does not pay for features which are not required or use.
- Choose the most cost effective plan for your property which meets your specific requirements.

Data Storage and Safety

- The cloud can accommodate the growing data without hotels ever worrying about running out of storage.
- Hotel's data is stored in secured servers with firewall protection and SSL encryption securing hotel's data.

Automatic Backup

- The data is automatically backed up regularly and can be restored easily without ever worrying about loss of data.
- No physical drives required for hotels to back up the data saving IT costs.

Automatic Software Updates

- eZee Absolute updates automatically with the latest features and enhancements.
- Never have to worry about downloading the latest Service Pack or manually checking for an update.

Minimum down Time

- eZee Absolute is built on a architecture with multiple redundancy, giving our users minimum down time.
- With automatic failover system, eZee Absolute will naturally shift to a backup server giving you uninterrupted service without affecting your business.

Easy Implementation

- eZee Absolute can be up and running at your hotel in a very short period as it requires no installation or any other kind of set up.
- Requires no special software or hardware upgrades in hotel saving on IT costs.

Minimum Operating Costs

- Once the System is in place, hotels do not require any IT staff for any kind maintenance keeping hotel's costs at minimum.
- In addition, no extra software or hardware means hotel does not have to deal with hardware vendors or software providers.

Access from Anywhere

- Only requirement a hotel has to run their operations with eZee Absolute is a Desktop PC or Laptop with Internet Connection.
- You can access the system remotely even when travelling keeping eye on the business.

Minimum Learning Curve

- eZee Absolute is easy to learn and adapt without ever worrying about extra time spend on training.
- Users come up to speed much faster to cloud based software when compared to bloated desktop versions.

eZee Absolute Screenshots

Stay View

Stay View													
Today 7 Day 15 Days 30 Days													
Room ▼	17 May Tue	18 May Wed	19 May Thu	20 May Fri	21 May Sat	22 May Sun	23 May Mon	24 May Tue	25 May Wed	26 May Thu	27 May Fri	28 May Sat	29 May Sun
Delux	0	0	1	0	0	0	0	0	0	0	0	0	0
101	Mr.Fred Nerks							Mr.Henry Johnson					
102	Mr.Ric			Mr.John Doe									
103													
King	1	0	0	0	0	0	0	0	0	0	0	0	0
104													
105	Mr.Jerry Johns									Mr.Richard Roe			
201			Mr.Ric BOOKED										
Queen	0	0	0	0	0	1	1	0	0	0	0	0	0
202	Mr.Henry Johnson											Mr.Tommy	
203							Mr.Richard Roe						
204	Mr.Fred Nerks												
305			Mr.Richard Roe				Mr.Jol	Mr.Henry Johnson					
Suite	0	0	0	0	0	0	0	0	0	0	0	0	0
205	Mr.Richard Roe												
301							Mr.Henry Johnson						

Walk-in Wizard

Walk In / Reservation

Guest Information
Name: Mr. John Doe
Address: Street Wally
Texas, Texas 52031
Country: United States

Stay Information
Room(s): 5 Delux
Arrival: 19/05/11 12:00PM
Departure: 20/05/11 12:00PM
Reservation Type: Confirm Booking

Contact Information
Email: myname@yahoo.com
Phone: 555-5555-555
Mobile: 9999999999
Fax: 555-5555-555

Other Information
Identity: Driving License 123456789
Nationality: United States
Gender: Male
VIP Status: Regular

Billing Information
Rates: Normal
Bill To: Guest
Payment Mode: Cash
Release Date: 17/05/11
Term: 20%

Other
Company: Global
Market: Travell Agent
Business Source: Global

☐ Print Guest Registration card
☐ Supress Rate on Registration Card
☒ Print Folio
☒ Print Receipt

Room Type	Room	Rate Type	Adult / Child	Guest Name	Identity Type	Identity No	Inclusion	Remark
King	104	Daily	2 / 1	Mr. John Doe	Driving License	123456789		
King	105	Daily	2 / 1	Mr. John Doe	Driving License	123456789		
Super Delux	502	Daily	2 / 1	Mr. John Doe	Driving License	123456789		
Super Delux	503	Daily	2 / 1	Mr. John Doe	Driving License	123456789		

Total \$ 732.00
☒ Close when finish.
Reserve
Cancel

Reservation List

Reservation List

Search Criteria

Res #

Guest Name

Arrival
☒ 17/05/11

To
31/05/11

Vouc #

Room
-- Room Nr
-- Room Type --

Res. Date

To

Can #

Source
--Select--

Type
Active
--Reservation Typ










































House Status

House Status

Search Criteria

View By
--Room Type--

Search
Show All

<input type="checkbox"/>	Unit / Room	Room Type	Status ▲	Availability	Remarks
<input type="checkbox"/>	101  	Delux	Vacant Clean 	Arrival	Put 1 extra Pillow 
<input type="checkbox"/>	104 	King	Vacant Clean 	Available	Change bed sheet 
<input type="checkbox"/>	105 	King	Vacant Clean 	Arrival	Put 1 extra pillow 
<input type="checkbox"/>	204  	Queen	Vacant Clean 	Arrival	Change bed sheet 
<input type="checkbox"/>	302  	Twin	Vacant Clean 	Available	Put 1 extra pillow 
<input type="checkbox"/>	202  	Queen	Occupied Dirty 	Stay Over	Clean Room 
<input type="checkbox"/>	102 	Delux	Dirty 	Confirmed Reservation	Clean Room 
<input type="checkbox"/>	103  	Delux	Dirty 	Available	Clean Room 
<input type="checkbox"/>	201  	King	Dirty 	Available	Change Pillow cover 
<input type="checkbox"/>	203  	Queen	Dirty 	Available	Clean Room 
<input type="checkbox"/>	205  	Suite	Dirty 	Confirmed Reservation	Change Pillow cover 

Seamless Integration with other eZee Products



Other eZee product brochures can be downloaded from our corporate website: www.eZeeTechnosys.com

eZee Clientele

Clients in
120+
Countries

Support Center in
50+
Countries

5 Star Hotels ★★★★★



4 Star Hotels ★★★★★



3 Star Hotels & Below ★★★★★

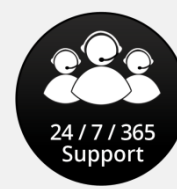


Hotel Chains



* Client reference in your region can be availed on request.

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